



PERFECTION IN SCREENPRINTING

SOLUTIONS



**SERVICE**

LET'S BUILD A LASTING FRIENDSHIP WITH  
YOUR MHM SCREEN PRINTING MACHINE  
THROUGH OUR SERVICES



# TRAINING

Participate in our printing workshops & seminars to optimize the performance of your MHM screen printing equipment. Take advantage of cutting-edge methods, hands-on sessions, individual guidance, customized instruction, and full material assistance. Prepare for a rewarding learning journey!

## What our print training seminars offer:

- Current insights into screen printing
- Hands-on workshop experience featuring the latest processes and techniques
- Personalized guidance and instruction
- All necessary materials provided at no extra cost
- Tailored training to match your skill level
- In-depth question and answer sessions

## GET THE MOST OUT OF YOUR MHM SCREEN PRINTING MACHINES WITH OUR TRAINING SESSIONS!

Get in touch with [sales@mhм.at](mailto:sales@mhм.at).



**ADI DÖRFLINGER**  
Electric Engineer

We leave no stone unturned in our efforts to empower you with the ability to consistently achieve optimal performance and functionality. Our team of dedicated professionals works tirelessly behind the scenes, diligently providing unparalleled support and assistance. We understand the importance of safeguarding against potential setbacks or failures that may arise, and we have implemented effective management strategies to mitigate any risks.

Rest assured, our team is always at your disposal, ready to address any concerns or queries you may have. We believe in building strong and lasting partnerships with our clients, and we are committed to going above and beyond to ensure your satisfaction. Trust in our expertise and experience, and let us take care of your MHM equipment, so you can focus on what matters most – your business.

**THERE ARE NO TRAFFIC JAMS ALONG THE EXTRA MILE.**



# SERVICES

## HAVING PROPER SUPPORT IS ESSENTIAL TO ENSURE THAT YOUR MHM EQUIPMENT PERFORMS AT ITS BEST

LASTING MHM PERFORMANCE

# SERVICES



**RENE VIKOLER**  
Head of Service

With our groundbreaking MHM service, we have successfully developed and implemented a comprehensive solution that seamlessly integrates all technical and administrative measures. This all-encompassing approach ensures that every aspect of your MHM equipment is taken care of throughout its entire lifespan. Our commitment to excellence is unwavering, as we strive to guarantee the perpetual and sustained operability of your machines, even in the face of unforeseen failures.

Please feel free to reach out to our dedicated Service Department. Our team of experts is ready to assist you with any inquiries or concerns you may have. Whether you need assistance with product troubleshooting, warranty claims, or general support, our Service Department is here to provide you with top-notch service. You can contact us via phone and email. We value your satisfaction and are committed to ensuring that your experience with our service is seamless and hassle-free. Don't hesitate to get in touch with us today!

Email [service@mhм.at](mailto:service@mhм.at)  
Phone +43 5373 76080-18



**24/7 MULTI CHANNEL SUPPORT**



**ON-SITE INSTALLATION & REPAIR WORLDWIDE**



**REMOTE SUPPORT**



**ONLINE HELPDESK**



**FAST AVAILABILITY OF SPARE PARTS**



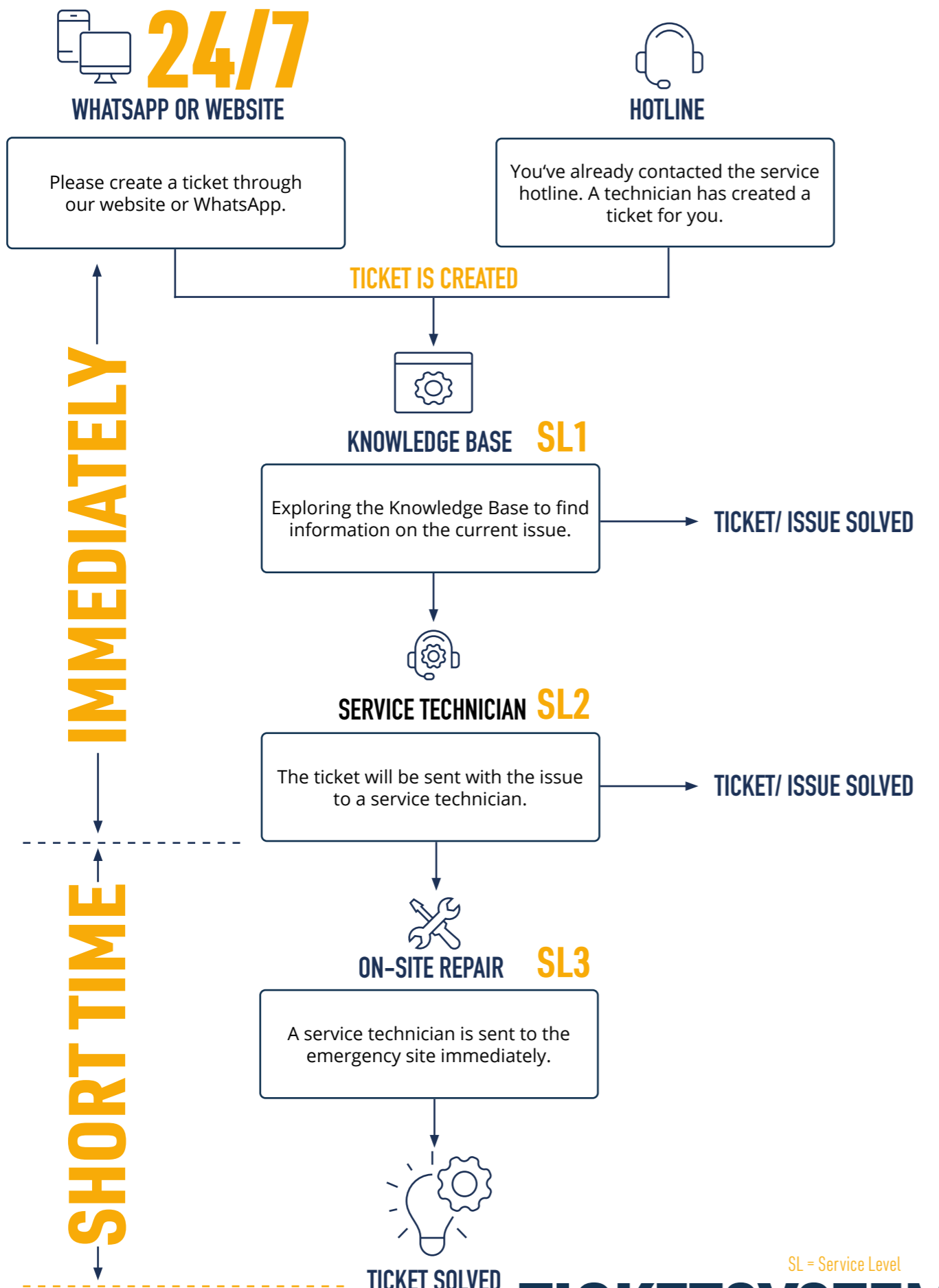
**ON-SITE TRAINING**

# 24/7

## ASSISTANCE IS REQUIRED WITH A SCREEN PRINTING MACHINE THAT IS EXPERIENCING ISSUES

# SERVICE SOLUTIONS

## LET'S SEE HOW WE AT MHM RESPOND TO QUICKLY RESOLVE THE ISSUE.



Our multi-channel support is here to give you quick help with our new communication tools. It's all about resolving any issues with your screen printing machine or accessories promptly, while also boosting your sales and business growth. We use various channels like live chat, email, phone, and social media to meet your preferences and offer a smooth service experience. Quick support can reduce downtime for businesses that depend on these machines, leading to better operational efficiency. By addressing problems promptly and providing useful advice, we aim to help you maximize the potential of your screen printing equipment.

### KNOWLEDGE BASE

Find your answers easily in our knowledge base for quick solutions like operating instructions and software updates. It's often quicker and more efficient than contacting customer service. Chances are, your issue is already resolved!

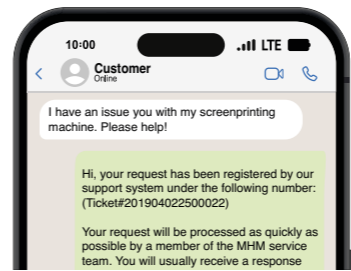


### PHONE

Phone support is incredibly useful for customers who may require assistance with following a particular process, such as understanding how to carry out a specific action within your software.

### WHATSAPP

Feel free to use our WhatsApp live chat for any questions you may have. If you can't find the answer in our knowledge base, our service technician will reach out to assist you promptly. Your issue will be resolved efficiently!

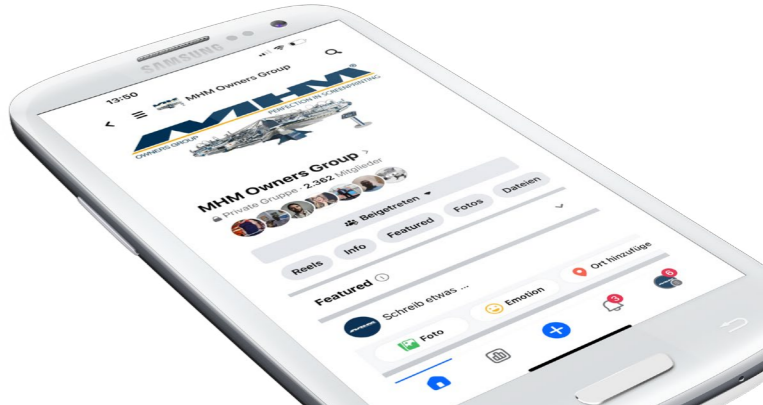


### EMAIL

Email is important for the exchange of sensitive files or complex information.

### SOCIAL MEDIA

Join our vibrant 'MHM Owners group' on Facebook for valuable tips and around-the-clock assistance.






# TICKETSOLVED



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